

## Message Text

UNCLASSIFIED

PAGE 01 CURACA 00437 201919Z  
ACTION OC-06

INFO OCT-01 ARA-14 ISO-00 CCO-00 SY-05 /026 W  
-----004966 201922Z /53

O 201755Z JUN 78  
FM AMCONSUL CURACAO  
TO SECSTATE WASHDC IMMEDIATE 3928

UNCLAS CURACAO 0437

E.O. 11652: N/A

TAGS: AFSP, AMTC, ANET, AVCE, ASEC, NA  
SUBJECT: CONTINUING TELEPHONE PROBLEMS

REF: CURACAO 0374 AND PREVIOUS

1. OF THE THREE OFFICE LINES AT CURACAO ONLY ONE (AS LUCK WOULD HAVE IT, OUR UNLISTED NUMBER) NOW FUNCTIONS FOR INCOMING AND OUTGOING CALLS. THE FOURTH LINE ON OUR TELEPHONE SWITCHBOARD, THE OFFICIAL RESIDENCE NUMBER, IS NOT FUNCTIONING FOR RECEIPT OF INCOMING CALLS. THIS SITUATION MAKES THE CONDUCT OF CONSULATE GENERAL S DAILY BUSINESS EXTREMELY DIFFICULT, HAS CUT US OFF FROM TELEPHONE COMMUNICATION WITH OFFICIAL CONTACTS DURING AND AFTER BUSINESS HOURS, AND HAS LEAD TO NUMEROUS COMPLAINTS FROM GOVERNMENT OFFICIALS, AMERICAN CITIZENS AND THE LOCAL COMMUNITY THAT IT IS IMPOSSIBLE TO CONTACT THE CONSULATE EVEN IN AN EMERGENCY. IF CURRENT ATTRITION RATE OF PHONE LINES CONTINUE, WE WILL BE TOTALLY WITHOUT PHONE SERVICE IN THE NEAR FUTURE.

2. GIVEN THE PAST HISTORY OF PHONE SYSTEM BREAK DOWN, MINOR REPAIR-ADJUSTMENT-CARD REPLACEMENT, FOLLOWED BY ANOTHER BREAKDOWN, WE STRONGLY RECOMMEND THAT DEPARTMENT/CEO/T CONDUCT THROUGH TECHNICAL SURVEY OF PHONE SYSTEM TO DETERMINE BASIC CAUSE OF CONTINUING PHONE DIFFICULTIES. THE LOSS OF NEARBY, TIMELY CEO/T TECHNICAL ASSISTANCE FROM CARACAS MAKES IT EXTREMELY IMPORTANT THAT PHONE SYSTEM FUNCTION EFFECT-  
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IVELY FOR THE ENTIRE PERIOD OF TIME BETWEEN MAINTENANCE VISITS BY CEO/T FROM WASHINGTON.

3. REQUEST DEPARTMENT SCHEDULE CEO/T TECHNICAL REPAIR AND SURVEY VISIT AS SOON AS POSSIBLE AND ADVISE US OF THE EXPECTED DATE OF SUCH A VISIT.  
PENBERTHY

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NNN

## Message Attributes

**Automatic Decaptioning:** X  
**Capture Date:** 01 jan 1994  
**Channel Indicators:** n/a  
**Current Classification:** UNCLASSIFIED  
**Concepts:** n/a  
**Control Number:** n/a  
**Copy:** SINGLE  
**Draft Date:** 20 jun 1978  
**Decaption Date:** 01 jan 1960  
**Decaption Note:**  
**Disposition Action:** n/a  
**Disposition Approved on Date:**  
**Disposition Case Number:** n/a  
**Disposition Comment:**  
**Disposition Date:** 01 jan 1960  
**Disposition Event:**  
**Disposition History:** n/a  
**Disposition Reason:**  
**Disposition Remarks:**  
**Document Number:** 1978CURACA00437  
**Document Source:** CORE  
**Document Unique ID:** 00  
**Drafter:** n/a  
**Enclosure:** n/a  
**Executive Order:** N/A  
**Errors:** N/A  
**Expiration:**  
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**Litigation History:**  
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**Original Handling Restrictions:** n/a  
**Original Previous Classification:** n/a  
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**Retention:** 0  
**Review Action:** RELEASED, APPROVED  
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**Review Date:** 20 jun 2005  
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**SAS ID:** 2289883  
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**Subject:** CONTINUING TELEPHONE PROBLEMS  
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**Type:** TE  
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**Review Markings:**  
Sheryl P. Walter  
Declassified/Released  
US Department of State  
EO Systematic Review  
20 Mar 2014  
**Markings:** Sheryl P. Walter Declassified/Released US Department of State EO Systematic Review 20 Mar 2014